A Dashboard Perspective

The ability to monitor key performance indicators (KPIs) was crucial to Henry Ford’s production line success in the 1900’s. Ford pioneered the concept of monitoring key production and performance metrics in relation to a stated target and implemented the first manufacturing KPI system. Fast forward to the 1980’s and the practice gained significant momentum for business operations through technology enabled Executive Information Systems (EIS).

Dashboards, today’s equivalent of EIS and KPI monitoring, are ubiquitous in just about every system we use in our daily lives. From monitoring data center performance to driving a car, we rely on at-a-glance information to monitor what’s going on. Dashboards deliver the right information to the right audience at the right time.

Managed Print Services Dashboard

It’s virtually impossible to benchmark and effectively manage an organization’s printer, copier, fax and multi-function device fleet without a dashboard. And that’s exactly what our Managed Print Services (MPS) interactive dashboard was designed for - to deliver actionable information that drive decisions, improves fleet operations and productivity, and keeps a close eye on costs.
One Dashboard Does Not Fit All

IT leaders may want to see summary cost, sustainability and end-user satisfaction metrics. Technicians need device performance metrics. IT Finance wants cost allocations and invoicing data. Vendor relationship managers need to see how one manufacturer is performing versus another. Supply chain buyers need supplies consumption data and predictive models. And sustainability managers want device level energy consumption trends.

Our interactive MPS dashboard is role-based and customizable. The right people get the right information to help them do their jobs more effectively. We recognize the different ways people interact with information and the different realities they face. Role-based dashboards reduce the amount of time it takes to get things done.

The dashboard is configured to match your organizational structure and your information needs from summary charts and tables to device level data mining.

Information is displayed according to roles and permissions that you create and control.
These are some of the common criteria that our clients often configure to meet their needs:

- Roles: IT Leaders, administrators, technicians, buyers, relationship managers, sustainability officers, finance and accounting
- Organization views: Organization-wide, business units, divisions, departments and locations
- Favorite views based on roles and needs
- Customizable views for each user
- Summary charts and tables to detailed data by defined category
- Goal tracking and percent of completion
- Proactive alerts and notifications

Our Dashboard Puts You In The Drivers Seat

PrinTree dashboards and metrics provide actionable information, not just reports, that put you in control. Clients can instantly see performance indicators that reveal problem areas before they become show stoppers. You’ll have detailed performance metrics across a wide spectrum, from paper and power to end-user incidents and satisfaction. We move you beyond simple print management to an optimized holistic perspective - operations, costs, best practices and environmental impact.

How It Works

Our Data Collection Agent (DCA) software is installed at the network or desktop level and communicates via SNMP protocol with network enabled devices. It collects and aggregates usage, performance and energy consumption data that feeds our dashboard interface. It is highly secure, reliable and scalable. Non-networked devices are handled on a case-by-case basis. Our DCA software is SOX and HIPPA compliant. It generates minimal traffic volumes that will not impact your infrastructure or performance. The collection agent can be configured to run at optimal time frames.
Benefits

Central coordination among disparate geographies and business units
• Align the organization around a centrally devised MPS strategy to leverage supplier relationships, improve end-user productivity and enable better help desk and technician support.

Consistent, comprehensive view across multiple devices and brands
• With one dashboard you can instantly track performance, cost and energy consumption, regardless of the logo, and make decisions to optimize ROI.

Standardize, consolidate and simplify fleet operations
• Narrow your supplier base and choose the devices that best meet end-user needs. Move, consolidate or replace devices based on economics and performance data.

Actionable information for infrastructure improvements and ROI
• Cost data, down to the single printed page level, help you model infrastructure upgrades and reduce capital requirements.

Identify and correct negative trends that impact end-user productivity
• Spot trouble areas before they become show stoppers such as supplies bottlenecks, underutilized and underperforming devices.

Focus on tasks that advance goals and business alignment
• Translate your goals and strategies into metrics then monitor progress and keep project plans on target.

Drill-down for data mining and business intelligence needs
• Compare brands, models and manufacturer performance to hold them accountable to contract terms and SLAs.

Cost allocation, chargeback and invoicing monitoring
• Allocate costs based on real usage data; business unit, department, location or even to the end-user budget. Track and report trends for IT Finance action.

Track, and report sustainability goals
• Set energy consumption and GHG emission targets and monitor your progress with real-time data. Make infrastructure decisions that will reduce your organization’s footprint.
About PrinTree

We are an independent MPS provider. Our cost effective, industry-leading solution moves the burden of fleet management and technology refresh from your shoulders to ours.

Our core value is built upon:

• **Vendor Neutrality**: The best mixed fleet solution.
• **Economy**: No upfront capital required and immediate cost savings.
• **Ecology**: Energy reduction potential and Green IT pride.

Our three MPS offerings:

<table>
<thead>
<tr>
<th><strong>Core MPS</strong></th>
<th><strong>Advisory</strong></th>
<th><strong>Eco Based</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Mixed fleet management</td>
<td>• Optimal solution definition</td>
<td>• Green metrics &amp; dashboard</td>
</tr>
<tr>
<td>• Automatic supplies replenishment</td>
<td>• Requirements Assessment</td>
<td>• Energy monitoring</td>
</tr>
<tr>
<td>• Proactive service</td>
<td>• Environmental impact</td>
<td>• Energy reduction strategies</td>
</tr>
<tr>
<td>• Consolidated invoices &amp; chargeback</td>
<td>• Device, department, and organizational baselining</td>
<td>• ITAD recycling programs</td>
</tr>
<tr>
<td>• Onsite &amp; remote service</td>
<td></td>
<td>• RECs</td>
</tr>
<tr>
<td>• U.S.-based help desk</td>
<td></td>
<td>• Green technology refresh</td>
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</tbody>
</table>

**Technology Stands Still For No One**

We’re looking forward as well – to mobile device interfaces, Cloud hosting, print-on-demand from anywhere and putting more control in your hands while enabling your end users to optimize their performance. We’ll keep our eye on these innovations and invent new ways to improve your fleet operations.

Contact us to learn more about PrinTree MPS or schedule a Dashboard demonstration.

PrinTree, LLC.
5757 Wilshire Blvd., Suite 480
Los Angeles, CA 90036

+1 888.706.4441
sales@printreemps.com